



Jigamy Campground

Access & Inclusion Statement



Our Commitment

Jigamy Campground is committed to providing a welcoming, respectful and inclusive environment where people of all backgrounds, ages and abilities can enjoy their time on Country.

We recognise that every guest has different needs and that accessibility is not the same for everyone. Our aim is to provide clear and accurate information about our facilities and environment so guests can make informed decisions before visiting.

Where possible, we will work with guests to accommodate individual access requirements.

Accessible Facilities & Signage

Jigamy Campground has been designed with accessibility incorporated into its shared amenities. Our amenities building includes accessible toilet and shower facilities, including both left and right-hand accessible configurations. Braille signage is provided on amenity doors to assist guests who are blind or have low vision.

Accessible campsites are available close to the amenities building to reduce travel distance for guests with limited mobility.

The campground also provides shared facilities including the camp kitchen, wheelchair accessible BBQs and communal spaces.

Guests with specific mobility requirements are encouraged to contact us before booking so we can discuss the most appropriate site and its proximity to facilities.

Natural Environment

Jigamy Campground is located within a natural bushland environment and we believe it is important that guests understand the nature of the site before arriving.

While accessible facilities and sites are available, not all areas of the campground are fully accessible. Some areas have natural or uneven ground, gravel, grass and unsealed surfaces.

Access to bushland, the lake and walking areas may also involve natural terrain that may not be suitable for all mobility aids or abilities.

We are happy to provide additional information about particular areas of the campground before arrival to help guests determine whether they will meet their individual needs.

Communication and Booking

Guests can make bookings online or contact Jigamy Campground directly for assistance.

We encourage anyone with accessibility requirements to contact us before their stay. This allows us to provide information about the campground, discuss individual requirements and, where possible, allocate a site that best meets their needs.

We aim to communicate in clear, straightforward language and are happy to provide additional information about our facilities when requested.

Carers, Support Workers and Assistance Animals

Carers and support workers are welcome at Jigamy Campground.

Jigamy Campground generally operates as a dog-free campground to protect the wildlife and natural environment. Assistance animals are welcome in accordance with applicable Australian law.

Guests travelling with an assistance animal are encouraged to let us know before arrival so we can provide any relevant information about the natural environment and wildlife at the campground.

Inclusive and Respectful Environment

Jigamy Campground welcomes visitors from all backgrounds and is committed to providing an environment where guests are treated with dignity and respect.

The campground is situated on Aboriginal-owned land and provides visitors with the opportunity to stay on Country in a peaceful natural environment.

We ask all visitors to show the same respect to other guests, our staff, Country, wildlife and the surrounding environment.

Sensory Considerations

Jigamy Campground is intentionally a quiet, low-density campground.

The natural bush setting and limited number of campsites generally provide a quieter environment than larger commercial holiday parks. However, guests should be aware that natural sounds, including birds, wildlife, wind and other environmental noise, are part of the campground experience.

Guests who have particular sensory requirements are welcome to contact us before booking to discuss the campground environment and suitable site locations.

Continuous Improvement

We recognise that accessibility and inclusion are ongoing responsibilities.

As Jigamy Campground develops, we will continue to consider accessibility when planning new facilities, accommodation, visitor information and experiences.

We welcome feedback from guests about accessibility barriers or improvements that could make the campground easier and more enjoyable to visit.

Contact Us

Guests who would like more detailed accessibility information or who wish to discuss their individual requirements are encouraged to contact Jigamy Campground before booking or arrival.

We would rather provide clear information beforehand so guests can make an informed decision about whether Jigamy Campground is suitable for their needs.

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Website: <https://www.twofoldjigamy.org.au/jigamycamping>